

08.15	Registration, refreshments & exhibition				
09.45	Welcome (<i>Theatre B</i>)				
10.00	Keynote: Dr Carla Hayden , Librarian of Congress (<i>Theatre B</i>)				
10.45	Refreshments and exhibition				
11.25	<p>Marketing Workshop (Room 2.219)</p> <p>Spark not fluff - quick win marketing</p> <p>Terry Kendrick, Director of Executive Education, Leeds University Business School</p>	<p>Using Data & Information Seminar (Theatre A)</p> <p>1. Is data even important? - Caroline Carruthers, Chief Data Officer, Network Rail</p> <p>2. Big I, little T: thinking information before technology - Jeremy Foot, Information and Data Architect</p> <p>3. Your career beyond the hype - Jez Clark, Co-Founder & Director, Eden Smith & Nicholas Deveney, Head of Data Science & Analytics Practice, Eden Smith</p> <p>Chair: Caroline Carruthers, Chief Data Officer, Network Rail</p>	<p>Future of Libraries Briefing (Room 4.205)</p> <p>Rethinking Libraries</p> <p>Julian Diamond, Associate Director, Information Management, Arup,</p> <p>Marcus Morrell, Associate, Foresight + Research + Innovation, Arup</p> <p>Elisa Magnini, Analyst, Foresight + Research + Innovation, Arup</p>	<p>Creative Hub (Room 1.218)</p> <p>Beyond the summer reading challenge: Using young volunteers to shape your year-round teenage offer</p> <p>Emma Ali, Collections Access Officer - Libraries & Learning, Bolton Library & Museum Service</p>	<p>Your Career (Room 1.219)</p> <p>Starting out in your career</p> <p>Juanita Foster-Jones, Development Officer (VLE), CILIP</p> <p>Jo Cornish, Development Officer (Employers), CILIP</p>
12.45	Lunch and exhibition				
14.00	Welcome back (<i>Theatre B</i>)				
14.10	Keynote: Professor Luciano Floridi , Professor of Philosophy and Ethics of Information, University of Oxford (<i>Theatre B</i>)				
15.00	Refreshments and exhibition				

15.40	<p>Copyright Workshop (Room 2.219)</p> <p>Copyright the card game</p> <p>Chris Morrison, Copyright and Licensing Compliance Officer, University of Kent</p> <p>Jane Secker, Senior Lecturer, City University, London</p>	<p>Service Design Seminar (Theatre A)</p> <p>1. Designing for excellent customer service Neil Potentier, Customer Service Excellence Assessor and Practitioner, Assessment Services Ltd</p> <p>2. The Word, South Shields Julia Robinson, Principal Librarian, South Tyneside Council</p> <p>3. Making your service sight loss friendly Mark Freeman, Libraries and Heritage Services Manager, Stockton-on-Tees Borough Council</p> <p>Chair: David Lindley, Executive Director, Designing Libraries C.I.C.</p>	<p>Developing the Workforce Briefing (Room 4.205)</p> <p>1. Home grown: Engaging new LIS professionals to advance the profession - Alisa Howlett, Chairperson, New Generations Advisory Committee, Australian Library and Information Association</p> <p>2. Introducing the Public Library Skills Strategy Mandy Powell, Assistant Director of Workforce Development, CILIP</p> <p>3. Empowering staff to implement innovative ideas - Sue Lawson, LibraryCamper and Librarian, LibraryCamp & Richard Veevers, Co-Founders, LibraryCamp</p> <p>Chair: Kate Arnold, CILIP President</p>	<p>Creative Hub (Room 1.218)</p> <p>Using the arts in libraries to benefit health and wellbeing</p> <p>Sue Williamson, Head of Library Services, St Helens Council</p> <p>Cath Shea, Arts Development Manager, St Helens Council</p>	<p>Your Career (Room 1.219)</p> <p>What makes a great communicator?</p> <p>Claire Bradshaw, Director, Claire Bradshaw Associates</p>
17.00	Close				
19.30	Drinks reception – Museum of Science and Industry				

08.15	Registration, refreshments & exhibition				
08.30	Ethics Review Breakfast Seminar (<i>Room 1.218</i>) Information School, University of Sheffield Breakfast Seminar (<i>Room 1.129</i>)				
09.30	Welcome (<i>Theatre B</i>)				
09.35	Keynote: to be announced (<i>Theatre B</i>)				
10.15	Refreshments and exhibition				
10.50	<p>Impact & Evaluation Workshop (<i>Room 2.219</i>)</p> <p>Loud librarians</p> <p>Selena Killick, Senior Library Services Manager (Student Engagement), Open University</p> <p>Frankie Wilson, Head of Assessment & Secretariat, Bodleian Libraries, University of Oxford</p>	<p>Managing Information Seminar (<i>Theatre A</i>)</p> <p>1. Organisational Knowledge and Information Governance Ceri Hughes, Head of Knowledge, Research and Collaboration, KPMG</p> <p>2. Mobilising Evidence and Organisational Knowledge in the NHS Sue Lacey Bryant, Senior Advisor, Knowledge for Healthcare, Health Education England & Louise Goswami, Head of Library and Knowledge Services Development, Health Education England, Kent, Surrey and Sussex</p> <p>3. Presentation to be announced</p> <p>Chair: David Smith, Chair, CILIP K&IM SIG</p>	<p>Our Common Values Briefing (<i>Room 4.205</i>)</p> <p>1. Sustaining our common values: the pressure at play and to come - David McMenemy, Lecturer, University of Strathclyde</p> <p>2. Global commitments, local applications: Libraries and the UN Sustainable Development Goals - Stephen Wyber, Manager, Policy and Advocacy, IFLA</p> <p>3. Human Rights - Salil Tripathi, Senior Adviser – Global Issues, Institute for Human Rights and Business</p> <p>Chair: Martyn Wade, CILIP Trustee</p>	<p>Creative Hub (<i>Room 1.218</i>)</p> <p>Tools and resources for transition from libraries to wider community use centres'</p> <p>Leon Cruickshank, Professor of Design and Creative Exchange, Lancaster University</p>	<p>Your Career (<i>Room 1.219</i>)</p> <p>An insider's guide to Professional Registration</p> <p>Kate Robinson, Chair of CILIP's Professional Registration and Accreditation Board</p> <p>Dan Livesey, CILIP North West Members Candidate Support Office</p>
12.10	Lunch & exhibition and CILIP Board Meeting (<i>Room 4.214</i>)				

13.20	<p>Health and Wellbeing Seminar (Room 2.219)</p> <p>1. The mismatch between information that people need and what we provide them with - Jonathan Berry, Personalisation & Control Specialist & Jane Fox, Programme Manager - The Information Standard, NHS England</p> <p>2. The Public Library Health Offer - Debbie Hicks, Creative Director, The Reading Agency & Julie Spencer, Head of Library and Museum Services, Bolton Council</p> <p>3. Keeping up with the pace of change - Deena Maggs, Head of Information and Knowledge Services, The King's Fund</p> <p>Chair: Imrana Ghumra, HLG, CILIP</p>	<p>Information Literacy Seminar (Theatre A)</p> <p>1. Beyond "Grey in Sepia": Empowering the everyday life information literacy of Syrian new Scots - Dr Konstantina Martzoukou, Senior Lecturer / PG Programme Leader Information Management, Robert Gordon University</p> <p>2. Bookending HE: supporting transition and transformation at both ends of the curriculum - Emma Coonan, Information Skills Librarian, University of East Anglia</p> <p>3. The epidemic of misinformation about vaccines - Dr Pauline Paterson, Research Fellow and co-director of The Vaccine Confidence Project, London School of Hygiene & Tropical Medicine</p> <p>Chair: Stephane Goldstein, Executive Director, InformAll CIC</p>	<p>Technology Briefing (Room 4.205)</p> <p>1. The Intelligent Library James Clay, Senior Co-Design Manager, Jisc</p> <p>2. Supporting citizens with protecting their privacy online - Aude Charillon, Library and Information Officer, Newcastle Libraries</p> <p>3. Learning from digital disruption and how it can help libraries - Dave Rowe, Geospatial software developer, CartoConsult</p> <p>Chair: Liz McGettigan, President, CILIPS</p>	<p>Creative Hub (Room 1.218)</p> <p>Harris Transformers: Re-imagining the Harris</p> <p>Matthew Wilde, Director, Blaze Arts</p>	<p>Your Career (Room 1.219)</p> <p>Why Rhymetime helped prepare me for a career in the NHS</p> <p>Dan Livesey, Knowledge Service Manager, Greater Manchester Mental Health NHS Foundation Trust</p> <p>Changing sectors and finding your perfect role</p> <p>Sioned Jacques, Welsh and Children's Librarian, Cardiff Libraries</p>
14.40	Refreshments and exhibition				
15.10	<p>Equalities Workshop (Room 2.219)</p> <p>Diversity and Equality John Vincent, Networker, The Network</p>	<p>Literacy & Learning Seminar (Theatre A)</p> <p>1. Poverty, place and low literacy Jason Vit, Library Hubs Manager, National Literacy Trust</p> <p>2. Working with partner agencies to support children and families through early reading - Abigail Moss, Director, Programmes and Partnerships, BookTrust</p> <p>Chair: Caroline Roche, Librarian, Eltham College</p>	<p>Engaging Audiences Briefing (Room 4.205)</p> <p>1. Increasing reach and access through Wikimedia - Lucy Crompton-Reid, Chief Executive, Wikimedia UK</p> <p>2. "No-one I know uses it any more": the reasons used to cut libraries - Ian Anstice, Editor, Public Libraries News</p> <p>Chair: Davina Omar, Chair, CILIP PPRG</p>	<p>Creative Hub (Room 1.218)</p> <p>Digital play: Ways to enhance the library experience</p> <p>Paula Carley, Service Development Coordinator, Manchester City Council & Siobhan O'Connor, Archives & Community Officer, Manchester City Council</p>	<p>Your Career (Room 1.219)</p> <p>How to be a chief librarian in 15 easy steps</p> <p>Caroline Brazier, Chief Librarian, British Library</p>
16.10	Conference close				

